

# Buckle Grove

Holiday Park

Rodney Stoke, Cheddar, Somerset. BS27 3UZ

Tel: 01749 870 261 Web: [www.bucklegrove.co.uk](http://www.bucklegrove.co.uk)

## 2012 Tariff



Providing relaxing & traditional family holidays for over 60 years.

# Welcome to Bucklegrove



**Bucklegrove started out as Tea Rooms in the 1940's and is the longest established** family friendly and family run holiday park in the gorgeous Cheddar valley.

Owned by the Clarke Family since 1996, we aim to provide a warm and friendly atmosphere for guests to relax and enjoy our stunning corner of the West Country. Our small rural holiday park is bordered by gently rolling open countryside on the edge of the Mendip Hills designated 'Area of Outstanding Natural Beauty', offering a perfect base to explore or just sit back and admire the view.

Somerset is a land of legend, history and beauty. There really is something for everyone **and there's plenty to see and do nearby:**

Cheddar Gorge & Caves, Wookey Hole, Cathedral City of Wells, Glastonbury Abbey & Tor, wonderful walks, farmers markets, cider farms and country inns.

Weston-super-Mare & Pier, Brean Sands & Leisure Park, Longleat Safari Park, Farm Parks, Museums, Steam Trains, historic Bristol, the 'World Heritage Site' of Bath and so much more all easily within an hours' drive.

Wherever you choose to while away your day why not treat yourself to a traditional drop of scrumpy with a chunk of cheddar cheese or a delicious cream tea with clotted cream and strawberries because in our county of contrasts you can have it all.



**Seasonal Pitches**  
From £1550



**Lodges & Holiday Homes**  
For private ownership

# Facilities at Bucklegrove



Heated Indoor Swimming Pools housed within an attractive Log Cabin with separate changing areas with showers and toilets for ladies & gents.

Open daily from 30th March until 4th November.

Family Friendly Bar - A warm welcome and friendly relaxed atmosphere awaits you at our bar. Serving a variety of beverages including local ales, cider & scrumpy.

Take away, bar meals and Carvery on selective dates. Occasional live music and family themed entertainment. Sun Terrace with a view of the play park.

Open most weekends from 16th March until 18th November and nightly from 20th July until 1st September. *Do check about opening times when booking.*

**Children's Play Park:** a fun & colourful fenced area for children under 12 years old with wet-pour rubber safety surface, multi-level play fort, wave slide and animal spring rockers.

Park Shop open Easter through to October for all your food & camping essentials.

Off-license, Ice-creams & Toys. Pay phone beside shop.

Fully Equipped Coin Operated Laundry complete with washers, dryers and ironing.

Wi-Fi - we offer secure premium Wi-Fi throughout the park at a very reasonable price.

## Dates for your Diary

Check our events page at [www.bucklegrove.co.uk](http://www.bucklegrove.co.uk)

or follow us on twitter  and facebook 



Wells 17th & Glastonbury 18th

# Camping & Touring



Our 2 camping & touring fields "Strawberry Field" and "The Grove" have individually marked and numbered pitches for tents, caravans & motorhomes. Beautifully landscaped areas with mature native tree's and flowering shrubs. Most have 10amp electric hook-up points.

We also have a summer camping meadow 'Tor View' with an abundance of space and stunning views across the Cheddar valley. No numbered pitches or electric hook-ups and tents only. Open Whitsun and August only.

All pitches in Tor View are charged as large.

- ⚙ Heated & well-appointed facility blocks, with free hot water & showers.
- ⚙ Facilities for disabled and young families – *£1 for bath.*
- ⚙ Secure barrier entry system & CCTV.
- ⚙ Covered washing-up areas and a fully equipped, coin operated laundry.
- ⚙ Freeze your ice-packs - any time of day, free of charge.
- ⚙ Ample water stand pipes near pitches.
- ⚙ Hard standing pitches at no extra cost - *subject to availability.*
- ⚙ Pet friendly & pet free areas. ***Please read 'additional information'. Max 2.***

**Book the pitch size to suit you, your unit size and your budget**

## SMALL

Minimum 5mx5m  
Terraced grass  
pitches suitable for  
tents up to a  
maximum 4.5x4.5m  
Electric available

## MEDIUM

Minimum 7.5mx7.5m  
Grass pitches suitable  
for tents & caravans.  
Short Hardstandings for  
caravans & motorhomes.  
Electric available

## LARGE

Minimum 9mx8m  
Grass pitches suitable for  
tents & caravans.

Electric available  
**Except in 'Tor View'**

# Nightly Pitch Fees - Include 2 people, unit & 1 car

To avoid disappointment ensure the correct pitch size is booked. Twin-axle caravans & tents over 6 berths will generally require a 'large' pitch. If in doubt, please call.	Small		Medium		Large		Extra's - each per night	
	Non Electric	With Electric	Non Electric	With Electric	Non Electric	With Electric	Dogs max 2	Child 5-11yrs £3
	£10	£15	£12	£17	£14	£19	£2	Youth 12-17yrs £4
	£12	£17	£14	£19	£16	£21	£2	Extra Adults £5
	£14	£19	£16	£21	£18	£23	£2	Pup tent, Gazebo or extra Car £3 - space permitting - please check -
	£20	£25	£22	£27	£24	£29	£5	Children under 5yrs & Awnings FREE

### MARCH

S	M	T	W	T	F	S
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4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

### APRIL

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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

### MAY

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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

### JUNE

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3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
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### JULY

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22	23	24	25	26	27	28
29	30	31				

### AUGUST

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

### SEPTEMBER

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30						

### OCTOBER

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14	15	16	17	18	19	20
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28	29	30	31			

### NOVEMBER

S	M	T	W	T	F	S	
					1	2	3
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30		

Bank Holidays are underlined.

No minimum stay except: Easter & Summer Peak - 3 nights, Whitsun - 4 nights.

**Weekly Special Offer**  
**1 night FREE**  
 Stay for 1 week pay for only 6 nights.  
 Cheapest night free when dates cross tariffs. Not valid on peak tariffs or with any other offer.

   

The easiest way to check availability & make a booking is via our website  
[www.bucklegrove.co.uk](http://www.bucklegrove.co.uk)  
 Simple to use, secure and 24/7  
 Or call us on 01749 870 261  
 Deposit £50 - Balance due on arrival.  
 Arrivals from 2pm Check-out by 12 noon

**Loyalty Discount**  
**Up to 10%**  
 5% up to 3 nights  
 7% 4-9 nights  
 10% 10 nights+  
 When you book a second stay in the same year and for all returning guests within the last 3 years. Valid on all tariffs. Not valid with any other offer.

# Self Catering Holiday Homes



Our Caravan Holiday Homes are a great choice for a relaxing and carefree holiday.

We offer a range of comfortable Holiday Homes with all the essentials

**that you'll need for your stay and at a price to suit all budgets.**

All our Caravan Holiday Home accommodation is serviced & cleaned to a very high standard and includes:

- ☀ Fully equipped kitchen with fridge, oven, hob and microwave. All kitchenware, crockery and cutlery. Even dishcloths, tea towel and dish washing liquid.
- ☀ Shower, wash basin & W.C.
- ☀ Flat screen TV with Freeview.  
**DVD/CD in 'Silver' & 'Gold' caravans.**
- ☀ Pillows, duvets and all bed linen.
- ☀ LP gas, mains water & electricity included. - **NO METERS** -
- ☀ Gas feature fire in lounge with electric panel heater in main bedroom.
- ☀ Patio table & chairs or picnic bench - BBQ's allowed.
- ☀ Smoke & Carbon monoxide detectors.
- ☀ Parking beside for your car.
- ☀ 1 pet friendly caravan. *Pets +£5 each per night*  
**please read 'additional information'.**  
*Max 2 pets per caravan.*
- ☀ **'Silver' & 'Gold' are non-smoking units.**

## 1, 2 & 3 Bedroom Caravan Holiday Homes

### BRONZE

**10' wide modest & comfortable accommodation.**  
A little older in style, good standard & fantastic value.

### SILVER

**10' wide contemporary & stylish accommodation.**  
Newer than bronze with added benefit of heating in shower room & double glazing.

### GOLD

**12' wide premium spacious & luxurious accommodation.**  
Our newest caravans with full central heating, double glazing and extra insulation.

All our holiday homes are individual and will vary in layout & specification.



	9th - 29th March	30th March 5th April	6th & 7th April EASTER	9th April - 3rd May	4th & 5th May B/H	7th - 31st May	1st - 8th June WHITSUN	9th June - 19th July	20th July - 31st August	1st - 30th Sept	1st - 31st Oct	1st - 30th Nov
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**1 Bedroom Bronze - sleeps up to 4 - tariff below based on up to 2 people sharing 1 unit**

£	Fri - Mon	77	124	169	116	148	121	222	153	222	153	121	77
£	Mon - Fri	84	135	<del>169</del>	126	<del>148</del>	132	241	166	241	166	132	84
£	7 nights	140	225	245	210	220	220	370	255	370	255	220	140

**1 Bedroom Silver - sleeps up to 4 - tariff below based on up to 2 people sharing 1 unit**

£	Fri - Mon	99	150	186	141	164	135	240	171	240	171	135	99
£	Mon - Fri	107	163	<del>186</del>	153	<del>164</del>	147	260	185	260	185	147	107
£	7 nights	165	250	270	235	245	245	400	285	400	285	245	165

**1 Bedroom Gold - sleeps up to 4 - tariff below based on up to 2 people sharing 1 unit \*NEW FOR 2012\***

£	Fri - Mon	117	168	205	159	184	151	255	189	255	189	151	117
£	Mon - Fri	127	182	<del>205</del>	172	<del>184</del>	165	276	205	276	205	165	127
£	7 nights	195	280	300	265	275	275	425	315	425	315	275	195

**2 Bedroom Bronze - sleeps up to 6 - tariff below based on up to 4 people sharing 1 unit**

£	Fri - Mon	94	140	200	132	168	138	240	177	282	177	138	94
£	Mon - Fri	102	153	<del>200</del>	144	<del>168</del>	150	260	192	306	192	150	102
£	7 nights	170	255	285	240	250	250	400	295	470	295	250	170

**2 Bedroom Silver - sleeps up to 6 - tariff below based on up to 4 people sharing 1 unit**

£	Fri - Mon	117	168	217	159	184	151	258	195	300	195	151	117
£	Mon - Fri	127	182	<del>217</del>	172	<del>184</del>	165	280	211	325	211	165	127
£	7 nights	195	280	310	265	275	275	430	325	500	325	275	195

**2 Bedroom Gold - sleeps up to 6 - tariff below based on up to 4 people sharing 1 unit**

£	Fri - Mon	135	186	236	177	203	168	273	213	315	213	168	135
£	Mon - Fri	146	202	<del>236</del>	192	<del>203</del>	183	296	231	341	231	183	146
£	7 nights	225	310	340	295	305	305	455	355	525	355	305	225

**3 Bedroom Bronze - sleeps up to 8 - tariff below based on up to 6 people sharing 1 unit**

£	Fri - Mon	110	157	231	149	193	154	258	201	342	201	154	110
£	Mon - Fri	120	171	<del>231</del>	162	<del>193</del>	168	280	218	371	218	168	120
£	7 nights	200	285	325	270	280	280	430	335	570	335	280	200

**3 Bedroom Silver - sleeps up to 8 - tariff below based on up to 6 people sharing 1 unit**

£	Fri - Mon	135	186	248	177	208	168	276	219	360	219	168	135
£	Mon - Fri	146	202	<del>248</del>	192	<del>208</del>	183	299	237	390	237	183	146
£	7 nights	225	310	350	295	305	305	460	365	600	365	305	225

**3 Bedroom Gold - sleeps up to 8 - tariff below based on up to 6 people sharing 1 unit \*NEW FOR 2012\***

£	Fri - Mon	153	204	267	195	228	184	291	237	375	237	184	153
£	Mon - Fri	166	221	<del>267</del>	211	<del>228</del>	201	315	257	406	257	201	166
£	7 nights	255	340	380	325	335	335	485	395	625	395	335	255

Weekly stays start on Friday, Saturday or Monday - *subject to availability.*

**Extra persons:** each of our holiday homes will sleep up to an extra 2 persons on a pull/fold out double bed in the lounge area at an additional £5 per person per night - *this includes bedding & linen.*

**Loyalty Discount  
Up to 10%**

5% up to 3 nights  
7% 4-9 nights  
10% 10 nights+

When you book a second stay in the same year **and** for all returning guests within the last 3 years. Valid on all tariffs. Not valid with any other offer.

The easiest way to check availability & make a booking is via our website

[www.bucklegrove.co.uk](http://www.bucklegrove.co.uk)

Simple to use, secure and 24/7

Or call us on 01749 870 261

*Deposit £50 - Balance due 4 weeks before arrival*

*Arrivals from 2pm Check-out by 12 noon*

**2 BEDROOM BRONZE**

**For guests  
with pets  
£5 per pet pn  
Max 2**



*Please read our extra info about bringing your pet.*

## Extra Information

### Booking Terms & Conditions ~ PLEASE READ

Bucklegrove is a small, rural, family run Holiday Park catering for touring caravans, trailer tents, tents, motor caravans and static holiday homes. We welcome families and couples and do not accept bookings from all male or all female parties of four or more persons. We only accept group bookings from recognised rally organisations. Our guests' enjoyment and safety is paramount and therefore we ask you to read the following Terms and Conditions before making your booking.

Prices quoted within this brochure are in UK pounds sterling.

Deposits: £50 for each booking - this confirms your reservation.

Balance Payments: Camping & Touring Pitches - on arrival.

Self catering Holiday Homes 4 weeks prior to arrival

The easiest way to check availability and make a booking is via our website: [www.bucklegrove.co.uk](http://www.bucklegrove.co.uk) Simple, secure and convenient 24/7

Alternatively you can call us on 01749 870 261 and speak to a real person.

You can also provisionally reserve a pitch over the phone and send a cheque or postal order. Credit cards incur a £2 fee - no charge for by debit card.

The person who makes the booking is responsible for the booking and warrants that they are over 18 years of age and that the party will not exceed the numbers stated.

Access statement and policy: We seek to provide the very best service to all our guests and have a specially prepared access statement available which describes the facilities we have to offer on the park. This includes a copy of our Terms and Conditions and a Booking Form, both in large print. If you would like a copy, or wish to discuss any other special needs, please make our booking staff aware.

Booking conditions: We reserve the right to ask guests who contravene these terms and conditions or, who in any other way are behaving in a manner likely to cause distress or nuisance to other visitors, to leave the park immediately. In these circumstances the holiday ceases and we shall not be liable for any extra costs incurred by you. We also reserve the right to refuse any booking.

This contract is with Bucklegrove Ltd. A contract exists as soon as we have issued our confirmation invoice and you should please check this carefully to see that it reflects your wishes. Inform us of any discrepancy within 7 days unless your holiday is to start within 14 days in which case you should inform us within 24 hours. The terms contained in this contract do not affect your statutory rights.

The Price of the Holiday: Once you have made your booking and paid the deposit the price of the holiday will not be subject to any change unless the rate of VAT changes or you have asked us to amend your holiday.

The balance of the price of your holiday must be paid at least 28 days before the start date for static holiday home bookings (no reminder will be sent to you) or on arrival for touring/tent pitch bookings. If the balance is not paid in time then we are entitled to cancel the holiday and retain your deposit.

Cancellation of the Holiday by you: We do not sell insurance but suggest you have sufficient cover. You may cancel your holiday at any time. For touring/tent pitches you will forfeit your deposit. Cancellation will be effective on the date it is received by us. Cancellation charges for static holiday home bookings are payable as follows: More than 50 days = Deposit only. 49 to 15 days = 50%. 14 to 2 days = 70%. Within 48 hours = full cost of holiday.

Change or cancellation of the Holiday by us: If we are unable to provide the booked holiday and have had to cancel before the holiday is due to start, you are entitled to a full refund of the money you have paid.

Holiday Behaviour Standards and Termination: By making a booking with us you have entered a contract in which you undertake, on behalf of yourself and the people in your party, to adopt the following standards of behaviour:

- To act in a courteous and considerate manner towards us, our staff and other guests.
- To supervise children properly so that they are not a nuisance or danger to themselves or others.
- You further agree that you will not:
  - commit any criminal offence at the Park or undertake any criminal activity
  - commit any acts of vandalism or nuisance
  - keep or carry any firearm or any other weapon at the Park
  - use any unlawful drugs
  - create any undue noise or disturbance
  - carry on any trade or business while on the Park.

Quiet hours are from Midnight until 7.00am. Please respect your fellow guests and keep noise to an absolute minimum.

Health and Safety: We take the wellbeing and safety of our guests very seriously and we ask that you comply with the following:

- The speed limit on the park is 5mph.
- All vehicles must conform to the Road Traffic Act and have current tax, MOT & insurance. Provisions of the Highway Code apply to all roads on the park.

•Guests are not allowed to bring lorries or other commercial vehicles on to the park without prior approval.

•No motorised recreational vehicles can be used on the park. This includes motorised scooters and liquid fuel remote controlled vehicles.

•Bicycle use is permitted during daylight hours – helmets should be worn.

•No mechanical, repair work or car washing is to be undertaken on the park.

•Only 1 vehicle can be parked next to the pitch. All other vehicles must be parked in the main parking area.

•The rules for the swimming pool are displayed at the entrance to the pool. Children under 16 (regardless of ability) must be supervised by an adult and anyone failing to adhere to the rules will be excluded from the area for the remainder of their stay. IMPORTANT: the pool is not life guarded/attended

•Please make yourself aware of the nearest fire point.

Our full Health and Safety Policy is available for inspection in Reception.

Dogs and other pets: Well behaved pets & responsible owners are very welcome: we have a simple set of rules which you will be given upon checking -in along with poop scoop bags. There is a downloadable PDF available on our website. We do not have a separate dog exercise area, though there is easy access to many lanes and footpaths directly from the park onto the Mendip Hills. We reserve the right to require that the owner removes their dog, or any other pet, from the park if it is a nuisance or danger to other guests. Dogs are not permitted into any facility buildings or 'Strawberry Field' which has the bar, swimming pool and play area, with the exception of assistance dogs.

General

•The number of persons occupying your own or our accommodation must not exceed the stated berths. Max 6 persons per tent pitch.

•Only food & beverages purchased from the bar may be consumed in the bar and on the sun terrace during the bar opening hours.

•Children are very welcome in our family bar when accompanied by an adult.

•Open fires and ground level barbecues are not permitted.

•The use of generators is not permitted.

•Cutting or damaging trees and other vegetation is strictly prohibited and the natural conditions are not to be disturbed. This includes climbing trees.

•Please note that should you wish to extend your stay beyond the booked dates there is no guarantee that the same pitch will be available.

•No refunds can be given if guests depart prior to the end of the booked holiday, unless they do so as the result of the breach of some obligation on our part which would justify cancelling the holiday.

•The prices listed include VAT at the current rate of 20%.

•Data Protection Act 1984 We will never share your personal information with anyone else. If you do not wish to receive any communication from us about offers or events please tell us when you book, at reception when on the park or email us at [info@bucklegrove.co.uk](mailto:info@bucklegrove.co.uk) with REMOVE in the subject line.

•Pitches: ensure you book the correct size. Extra cars, pup tents and gazebos, must be stipulated at the time of booking. Should you subsequently alter your requirements or misinform us of the size of your unit and require a larger pitch we will endeavour to provide an appropriately sized pitch (which may incur a higher pitch fee) but this cannot be guaranteed. Electric pitches have a maximum 10amp supply. As we are on the side of a hill, none of our pitches are totally flat so motorhomes may require levelling chocks/blocks.

•Check-in is between 2-5pm. You are requested not to arrive between 1-2pm. Latest arrival time is 9pm in the summer and 6pm at all other times.

•Please advise us if you are likely to arrive later than 6.00pm. If we have not heard from you within 24 hours of your expected arrival we reserve the right to re-let your pitch/holiday home.

•Check out time for Holiday Homes is by 10am. Touring pitches 12 noon.

•Every endeavour will be made to allocate guests the pitch of their choice, however, it must be clearly understood that acceptance of a booking is not conditional on the allocation of a particular pitch.

•Your pitch number and directions to it will be confirmed on arrival. If you are in any doubt whether you are on the right pitch please check with a member of staff. Any guest on the wrong pitch may be required to move.

•You are responsible for any loss or damage to the holiday home/pitch and its equipment. You are required to leave the holiday home/pitch in the same condition that you first occupied it: clean & tidy.

•Day guests must register at reception on arrival and will be required to pay a visitors fee. Day guests will be allocated a parking space, are not permitted to bring pets onto the park and should leave by 11.30pm

Complaints: We are committed to providing a good quality service. If you have a complaint about anything during your holiday please raise it with reception immediately and give us the chance to resolve the matter. If you wish to pursue it following your departure please write to us within 28 days of your departure. Thank you.

Health & Safety Policy and Access Statement available on request.

## A Available in large print