

General Park Rules and Additional Terms & Conditions for Owners of Seasonal Touring Caravans

The expression “you” refers to the caravan owner/occupier and the expression “we” refers to the park owner/manager. This document forms part of the legal agreement – read and keep somewhere safe.

- All occupiers at the Park must comply with the conditions attached to the site licence which are on display in reception/the office.
- All visitors to the park, must report to reception on arrival to obtain a parking permit. The park rules apply to **all** visitors. With the exception of assistance dogs, visitors are **not** permitted to bring animals onto the park. We reserve the right to refuse anyone other than you and those lawfully staying with you permission to enter the park.
- We reserve the right to eject anyone from the Park who acts in an aggressive, intimidating or abusive manner toward other users of the Park and/or our staff. Ejection on these grounds will be immediate and not subject to any notice period, with no refund due.
- Seasonal Tourers must remain roadworthy and be kept in an acceptable condition at all times both structurally and decoratively. In the event of non-compliance the Company may give the owner 4 weeks' notice to either bring the condition of the caravan to the required standard or to remove the caravan from the park.
- Please leave the curtains open while the caravan is unoccupied to allow for visual inspection We are not responsible for any loss or damage to your property by theft or otherwise or for personal injury. This does not however affect your rights if loss or damage or personal injury occurred through fault on our part.
- Awnings should not be erected before Easter and must be taken down by the end of October. We will not be held responsible for damage to awnings, howsoever caused. We do not trim the grass within ½ meter of awnings – you must maintain this area to the high standards expected at the park.
- We must be supplied a set of door and any security device keys.
- No construction or alteration of any sort is to be undertaken on the pitch. Unauthorised work on any item, which, in the opinion of the park owner/manager, constitutes an injury to the visual amenity, or contravenes health & safety requirements will have to be returned to its original state.
- Only 1 visible gas bottle permitted on the pitch/ maximum of 2 in total.
- No tent is permitted next to your caravan.
- No washing lines- hanging window airers may be used and removed when not in use.
- Refuse must not be left or deposited outside your caravan. The refuse bins provided are for DOMESTIC WASTE ONLY. Large items and non-domestic waste must be taken to the tip in Wells or Cheddar. DO NOT send small children with waste & recycle where possible.
- 1 car is permitted on your pitch. The site speed limit is strictly 5mph. Only drivers with a current full drivers licence and valid insurance are permitted to drive on site. Pedestrians and cyclists must be given priority. Lorries, vans and commercial vehicles are not permitted. Quad bikes, trials bikes and electric scooters are not permitted anywhere on the park.

Vehicle washing is not permitted.

- All dogs must have a collar (with id info) & be kept on a lead when out of your caravan. Clean up when your dog fouls and dispose of in the bin provided.
- Dogs are not permitted in the woodland walk, main field or any facility buildings. Walk and exercise your dog OFF the park using the dog walk map available from reception. Please do not leave your dog unattended or allow it to annoy other guests.
- The swimming pool is totally unsupervised. The safety notices in the pool area and changing rooms must be adhered to. All children under 16 years must be accompanied by a responsible adult up to a maximum of 3 children per adult. It is the responsibility of the parent/guardian to ensure the safety of their children.
- Soft or foam ball games are permitted. Kites are only permitted for use in 'Tor View' when open.
- Bikes, skateboarding, roller-skating, roller-blading or scooters may be used at the Park Outside ONLY, please and keep free of doorways. An 'After Dark' curfew exists for safety reasons. No cycling in the 'Woodland Walk'. 5-mph speed limit applies.
- The Park address cannot be used for deliveries of post unless by prior arrangement.
- The caravan must be equipped with adequate fire fighting equipment. As a minimum this should be a 1kg fire extinguisher, smoke detector and fire blanket. All equipment must be maintained in a good condition and in full working order.
- No fuels or combustible materials other than LPG containers may be stored on the park.
- Seasonal pitches are renewable annually and the occupation of a pitch does not automatically entitle you to a pitch the following season. You will be advised if a pitch is available for the next season by the end of September. A non-refundable deposit will be required to reserve a pitch. Acceptance of the booking does not guarantee a particular pitch as we reserve the right to offer an alternative pitch and or move a caravan to a new pitch. Any pitch not reserved by existing customers by 30th November will be made available to applicants on a first come, first served, basis. The balance of the pitch fee must be paid by 28 February. Should the fee not be paid by that date, we reserve the right to re-allocate the pitch to a new customer and without further notice.
- DURING THE OPEN SEASON WHEN YOU ARE NOT HERE; Electric cables MUST BE unplugged from the park supply and stored in your touring van and individual water connections must be detached. Please ensure waste containers are emptied and stored out of sight at the end of each visit.

Access Statement is available on request from the main office.

AAA This document is available in large print.